

Alamo CPI
Boss of the Year
2012

I would like to nominate Chris Jacobs for Boss of the Year.

Chris is the interim manager of the Home Lending division while SACU re-aligns our company. This was a 3 month assignment that has lasted over 18 months. Not once has she complained about wearing two hats, she smiles and keeps us motivated by providing support while we handle day to day issues that arise during the processing of mortgage loan credit requests.

She has allowed us to continue to attend CPI monthly meetings and attend the district and international conferences. She has on several occasions been our guest speaker providing valuable training in the areas of compliance such as identify theft, business continuity planning... She supports our bake sale raffles by donating funds and on occasion raffle items.

Chris is a strong supporter of the community and works tirelessly to raise funds for the Leukemia society. In 2012 her team of volunteers raised an excess of \$15,000 beyond their goal amount which attests to her strong leadership qualities. Each year she also gives to the United Way campaign and supports the credit union goals of giving back. She serves on a document management board and raised funds to purchase cameras, recorders and PC printers to be used in the Family Violence and Abuse division of the San Antonio police department.

She is an advocate of giving credit when it is due and manages the Home Loan lending team along with her other job responsibilities. She believes in team work and encourages us to cross department boundaries to work through special projects and issues. She is a good listener and believes in dealing with the problem rather than letting them grow over time.

She can be counted on during difficult times and will support her team in the areas of training and development. She is genuine and committed to SACU and its future. She is an excellent role model for young woman just entering the financial industry and demonstrates what hard work and dedication can do for your career.

I am proud to nominate her as boss of the year for Alamo CPI 2012.

Sincerely,

Pat Evans
2012 International President
SACU Compliance Officer